

# Beech Street Complementary Network

## Member Information

### Why Beech Street?

While you have the freedom to choose any healthcare provider, by selecting a Beech Street preferred provider, you will reduce your medical costs and contribute to our efforts of making quality healthcare more affordable for everyone. Our mission is to offer specialized network and healthcare management solutions that fulfill the needs of every client, patient and provider we work with. We remain dedicated to delivering the superior customer service they deserve, and the quality of care they have come to expect. For more than 50 years, Beech Street has offered reliable service in the healthcare industry through its network of 550,000 respected doctors, 4,900 hospitals and 87,500 ancillary network providers.

### Web-Based Services

Access the Beech Street Web Site:  
<http://plus.beechstreet.com>

We put information and services at your fingertips by providing the following web-based services:

- Locate a provider or hospital in the Beech Street PPO network, including maps and directions
- Create a personal Beech Street directory
- Nominate your provider or hospital to join the Beech Street PPO Network
- Access health resource links
- Access customer service FAQs

### Who to Contact?

Call your provider or hospital for:

- Verification of their participation in the Beech Street PPO Network
- Information for services they offer


Call your health plan administrator for:

- Benefit questions
- Claim status
- Provider payment/reimbursement
- Insurance ID card
- General Questions
- Beech Street directory or visit:  
[www.beechstreet.com](http://www.beechstreet.com)

**Important:** The Beech Street online provider search engine is updated daily. While every effort is made to ensure accuracy of the information, you should verify participation with your provider or hospital before receiving services. The provider you select may not be available to all Beech Street clients due to individual benefit plan or network restriction. Additionally, the provider may not offer the Beech Street contracted rate for all services. Please confirm your benefits by calling your Health Plan Benefit Administrator.

Client logo	Client Name	Leased Network logo
Insured:		Employer Name:
Effective Date: 00/00/0000		Division Name:
Participant ID#: 000-00-000		Group#:
Deductible:		Copay:
Benefits & Eligibility: 800-000-0000		
Claim Status: 800-000-0000		
For a Health Network Provider: <a href="http://www.beechstreet.com">www.beechstreet.com</a> or 800-000-0000		
Precertification: <a href="http://www.beechstreet.com">www.beechstreet.com</a> or 800-000-0000		
Mental Health & Substance Abuse: 800-000-0000		
Pharmacy: 800-000-0000		
Claims & Inquiries: PO Box 11111, City, CA 12345-6789		

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For access outside of your primary network Beech Street PPO. To locate a Beech Street provider, contact 866-862-3459 or visit <a href="http://plus.beechstreet.com">http://plus.beechstreet.com</a> .
Outside Primary Network service area; Beech Street PPO. Important: Providers may not honor the discounted rates if your ID card, with proper logo, is not presented at the time of service
Claims & Inquiries: PO Box 11111, City, CA 12345-6789

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### About Your ID Card

As a member, you will receive an ID card that will include the Beech Street logo that must be presented at the time services are rendered in order to receive the maximum benefits at the lowest cost to you. ID cards contain the following information:

- Insurance company name
- Benefits, eligibility and claims telephone number
- Provider referral telephone number
- Employer group name
- Beech Street logo
- Affiliated network logos if applicable