

# Beech Street

## Member Information

### Why Beech Street?

While you have the freedom to choose any healthcare provider, by selecting a Beech Street preferred provider, you will reduce your medical costs and contribute to our efforts of making quality healthcare more affordable for everyone. Our mission is to offer specialized network and healthcare management solutions that fulfill the needs of every patient we work with. We remain dedicated to delivering the superior customer service you deserve, and the quality of care you have come to expect.

**Important:** The Beech Street online provider search engine is updated frequently; however you should verify participation with your provider or hospital before receiving services. The provider you select may not be available or offer contracted rates to all Beech Street clients due to individual benefit plan or network restrictions. Please confirm your benefits by calling your Health Plan Benefit Administrator.

### Web-Based Services

We put information and services at your fingertips by providing the following web-based services:

- Locate a provider or hospital in the Beech Street PPO network, including maps and directions
- Create a personal Beech Street directory
- Nominate your provider or hospital to join the Beech Street PPO network
- Access health resource links
- Access customer service FAQs

You can access the Beech Street Web site at [www.beechstreet.com](http://www.beechstreet.com)

### Who to Contact?

Call your provider or hospital for:

- Verification of their participation in the Beech Street PPO network
- Information for services they offer

Call your health plan administrator for:

- Benefit questions

- Claim status
- Provider payment/reimbursement
- Insurance ID card

General questions call 800.233.2428 or visit [www.beechstreet.com](http://www.beechstreet.com)

Beech Street continues to add high-quality providers to its Primary Network. Currently, the network size is as follows:

- Hospitals – 5,106
- Ancillaries – 88,745
- Practitioners – 569,319 unique providers

### About Your ID Card

As a member, you will receive an ID card that will include the Beech Street logo that must be presented at the time services are rendered in order to receive the maximum benefits at the lowest cost to you. ID cards contain the following information:

- Insurance company name
- Benefits, eligibility and claims telephone number
- Provider referral telephone number
- Employer group name
- Beech Street logo
- Affiliated network logos if applicable

### About Beech Street

Beech Street a Viant company has over 50 years of reliable service in the healthcare industry and has a network of over 480,000 respected doctors, 3,800 hospitals and over 44,000 ancillary network providers. Beech Street provides cost containment Network Services, URAC accredited and NCOA certified Clinical Services, and healthcare financial Specialty Services. More information about Beech Street can be found at [www.beechstreet.com](http://www.beechstreet.com).

Client logo		Leased Network logo
Insured:	Employer Name:	
Effective Date: 00/00/0000	Division Name:	
Participant ID#: 000-00-000	Group#:	
Deductible:	Copy:	
Benefits & Eligibility: 800-000-0000		
Claim Status: 800-000-0000		
For a Health Network Provider: <a href="http://www.beechstreet.com">www.beechstreet.com</a> or 800-000-0000		
Precertification: <a href="http://www.beechstreet.com">www.beechstreet.com</a> or 800-000-0000		
Mental Health & Substance Abuse: 800-000-0000		
Pharmacy: 800-000-0000		
Claims & Inquiries: PO Box 11111, City, CA 12345-6789		

Important: Providers may not honor the discounted rates if your ID card, with proper logo, is not presented at the time of service.