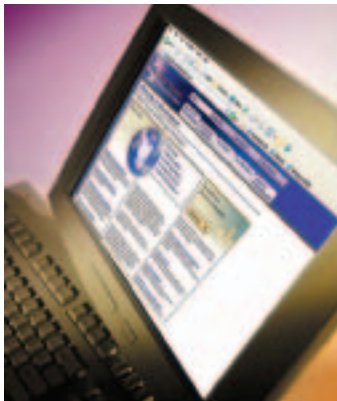


Web-Based Services

We put information and services at your fingertips by providing the following Web-based services:

- Locate a provider or hospital in our network, including a map of the location
- Create a personal Beech Street directory
- Nominate your provider or hospital to join our network
- Access health resource links
- Access precertification
- Access customer service FAQs



Important: Our online provider search engine is updated daily. While every effort is made to ensure accuracy of the information, you should verify participation with your provider or hospital before receiving services.

Beech Street Corporation has over 50 years of reliable service in the healthcare industry and has a network of over 400,000 respected doctors, 3,800 hospitals and over 52,000 ancillary network providers. Beech Street provides cost containment Network Services, URAC accredited and NCQA certified Clinical Services, and healthcare financial Specialty Services. More information about Beech Street can be found at www.beechstreet.com.



Member Information



25500 Commercentre Drive
Lake Forest, CA 92630-8855
Phone: 800.BEECH.ST
Fax: 949.672.1111
www.beechstreet.com

Why Beech Street?

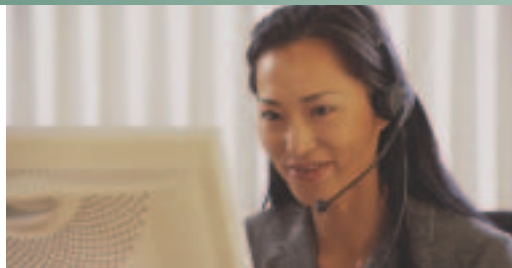
While you have the freedom to choose any healthcare provider, Beech Street can direct you to our in-network providers, which will reduce your medical costs and contribute to our efforts in making quality healthcare more affordable for everyone.



“Our mission is to offer specialized network and healthcare management solutions that fulfill the needs of every client, patient and provider we work with. We remain dedicated to delivering the superior customer service they deserve and the quality of care they have come to expect.”

Bill Hale, President and CEO

Need more information on how to join the Beech Street team?
Visit our Web site at
www.beechstreet.com



Who to Contact?

Call Beech Street for:

- Referrals to providers
- Nominating your provider for our network

See your ID card for the proper phone number or visit us at www.beechstreet.com

Call your provider for:

- Verification of their participation in the Beech Street PPO network
- Information on services they offer

Call your health plan administrator for:

- Benefit questions
- Claim status
- Dental, vision or prescription drugs
- Provider payment/reimbursement
- Insurance ID card
- General questions
- Printed Beech Street directory

About Your ID Card

As a member, you will receive an ID card with the Beech Street logo that must be presented at the time services are rendered in order to receive the maximum benefits at the lowest cost to you. ID cards contain the following information:

- Insurance company name
- Benefits, eligibility and claims telephone numbers
- Provider referral telephone number
- Employer group name
- Beech Street logo
- Affiliated network logos (if applicable)

	Client Name		
Insured:		Employer Name:	
Effective Date:	00/00/0000	Division Name:	
Participant ID#:	000-00-000	Group#:	
Deductible:		Copay:	
Benefits & Eligibility: 800-000-0000 Claim Status: 800-000-0000 For a Health Network Provider: www.beechstreet.com or 800-000-0000 Precertification: www.beechstreet.com or 800-227-7464 Mental Health & Substance Abuse: 800-000-0000 Pharmacy: 800-000-0000 Claims & Inquiries: PO Box 11111, City, CA 12345-6789			

Important: Providers may not honor the in-network rates if your ID card, with proper logo, is not presented at the time of service.