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Provider Contact Information	
Inquiry	CONTACT
Participation status	Submit inquiry online: https://custservice.multiplan.com Phone: 800.877.1444
Referral to participating providers and facilities, including national (multi-site) contracts such as labs	Phone: 800.877.1444
Assistance on claims when payor has already been contacted: incorrect application of contracted rate	Submit inquiry online: https://custservice.multiplan.com Phone: 800.877.1444
Please note: You must send us the HCFA/CMS or UB and EOB.	
Change in physician/provider demographic information, including deletes, adds, changes to NPI and tax identification numbers (TINs),	Email: registrar@multiplan.com Phone: 800.877.1444 Fax: 781.487.8273"
Please note: W-9 copies are required for TIN changes.	
Credentialing questions, including credentialing criteria	Submit inquiry online: https://custservice.multiplan.com Phone: 800.877.1444"
Changes in facility demographic information, including changes to billing information and TINs	Email: registrar@multiplan.com Phone: 800.877.1444 Fax: 781.487.8273"
Please note: W-9 copies are required for TIN changes.	
Requests copies of your provider contracts	Submit inquiry online: https://custservice.multiplan.com
Inquiry about fees	Submit inquiry online: https://custservice.multiplan.com Phone: 800.877.1444 Fax: 855.235.4755
Please reference the fee schedule noted in your agreement.	
Precertification and case management services	Please refer to your patient ID card.
Check the status of claims received by Beech Street in the last six months. Please note that claim payment status must be checked with the payor or payor designee.	Go to the "Providers" section on www.beechstreet.com and choose "Claims Status Inquiry"
To look up addresses for claim submission and/or phone numbers for payor's benefit office	Go to the "Providers" section on www.beechstreet.com and choose "Benefits & Eligibility"
Listing of Beech Street Clients by network	Call 800.877.1444
Provider Manual Reference Guide	Go to the Provider section on www.beechstreet.com and choose "Provider Manual"